

User Agreement and Privacy Policy

1. Acceptance and updating of user agreements

Please (hereinafter referred to as the "user") carefully read and fully understand before choosing to accept or not accept this Agreement (minors should read it with their legal guardians). Please carefully read and fully understand the contents of each clause, especially the clauses that exempt or limit liability, legal application, and dispute resolution clauses. The clauses that exempt or limit liability will be highlighted in bold, and you should focus on reading them.

During the process of reading this agreement, if you do not agree with the provisions of this agreement or any of its terms, you shall immediately stop installing, using, accessing, and logging into this software.

This Agreement may be updated at any time by Wuhan Raycus Fiber Laser Technology Co., Ltd. (hereinafter collectively referred to as "Raycus"), and users can refer to the latest version of the Agreement terms at any time. Once the updated agreement terms are published, they will immediately replace the original agreement terms without further notice. After Raycus modifies the terms of the Agreement, the user's continued use of the "Laser Smart Link" software and services will be deemed as acceptance of the modified Agreement. If the user does not accept the modified Agreement, please immediately stop using the Software and its services.

2. Account usage requirements

2.1 You confirm that before you start installing, using, accessing and/or logging into this software, you should have the civil capacity required by the laws of the People's Republic of China that is suitable for your actions. If you do not have the civil capacity that is suitable for your behavior as mentioned above, you and your guardian shall bear all consequences arising from this in accordance with the law.

Special reminder: If you are a minor, please access and/or use this software with the consent and guidance of your guardian.

2.2 The ownership of the "Laser Smart Link" account belongs to Raycus. Users are

responsible for the custody of their "Laser Smart Link" account and password, and are fully responsible for all activities under their account and password.

2.3 After the user loses or forgets their password for the "Laser Smart Link" account, they can reset their login password by binding their phone and email to the "Laser Smart Link" account. Raycus is only responsible for verifying whether the verification information is consistent with the account related information, and does not verify the identity of the information provider, and does not assume any responsibility for impersonation verification behavior. Meanwhile, Raycus does not promise to retrieve the account through verification of personal information related to the account.

2.4 If the user violates the user agreement or the relevant regulations of the built-in community of "Laser Smart Connection", the right to use community communication will be terminated. The relevant regulations of the built-in community of "Laser Smart Link" will appear in the form of a top announcement within the community, and will be updated irregularly. Users who continue to use the built-in community after the regulations are updated will be deemed to fully agree with the relevant regulations.

2.5 Users are not allowed to engage in the following behaviors, including but not limited to:

(1) To use the "Laser Smart Link" software and services by logging in through software, plugins, plugins, and other means that are not developed, authorized, or recognized by Raycus;

(2) Transfer or lend their account and password to others for use;

(3) Remove copyright information from "Laser Smart Link";

(4) Reverse engineering, reverse assembly, and reverse compilation of "Laser Smart Link";

(5) Using "Laser Smart Link" to publish, disseminate, and store content that violates national laws, endangers national security, national unity, social stability, public order and good customs, or any inappropriate, insulting, defamatory, obscene, violent, or any content that violates national laws, regulations, and policies;

(6) Use "Laser Smart Link" to publish, transmit, and disseminate advertising and spam information in bulk;

(7)Using this software and other services provided by Raycus in any illegal manner, for any illegal purpose, or in any way inconsistent with this agreement.

2.6 If the user violates the above regulations, Raycus has the right to terminate the online function of the user account without prior notice.

2.7 The use of "Laser Smart Link" must comply with relevant national laws and policies and comply with this Agreement. For all liabilities arising from the user's illegal or violation of this Agreement, the user shall bear full responsibility and shall have no relation to Raycus and its partners. If Raycus and its partners suffer losses, they have the right to demand compensation from the user and retain relevant records.

2.8 If your behavior on this software violates relevant laws and regulations, Raycus may report and submit your usage records and other information to the relevant regulatory authorities in accordance with the law.

2.9 If a user downloads "Laser Smart Link" through a non app store or non official authorized channel of Raycus, it may lead to unpredictable risks, and all legal liabilities and disputes arising from this are not related to Raycus.

3. Service content

3.1 The specific content of Raycus services is provided by Raycus according to the actual situation. You can choose suitable service products according to your own needs and enjoy corresponding services; The specific rules shall be subject to the content disclosed in this software.

3.2 Raycus will take reasonable measures to protect the personal privacy information of users. Unless required by law or authorized government departments or with the user's consent, Raycus will not disclose or disclose the user's personal privacy information to third parties other than partners without the user's consent.

3.3 In order to improve the technology and services of Raycus, we may collect and use non personal privacy information of users to provide a better user experience and service quality.

3.4 Laser fault information will be automatically uploaded to the server of Raycus. When users use the "Laser Smart Link" account, Raycus can collect and analyze laser

fault information.

4. Privacy protection

4.1 Personal privacy information refers to information that can be used for personal identification or communication with users, including IP address, email address, as well as the name, phone number, and contact address filled in by users when using the repair function.

4.2 If users participate in specific activities initiated by Raycus and its partners, they need to provide specific personal privacy information to Raycus and its partners. Raycus and its partners are not allowed to disclose or disclose relevant information to any other organization, unit or individual.

4.3 In order to improve the technology and services of Raycus, we may collect and use non personal privacy information of users to provide a better user experience and service quality.

4.4 After the termination of this agreement, except as expressly provided by law, Raycus is not obligated to disclose any information in your account to you or any third party designated by you.

After the termination of this agreement, Raycus shall have the following rights:

(1) Stop collecting and using your personal information, but may continue to save other content and information that you have retained in this software;

(2) For your past breach of contract, Raycus can still hold you liable for breach of contract in accordance with this agreement.

5. Content uploaded by users to Laser Smart Link

5.1 You can upload or publish videos, audio, multimedia materials, images, text, or any other form of content to the "Laser Smart Link" software, but you are responsible for the relevant legal responsibilities for this behavior. You should ensure that:

You have legal copyright or corresponding authorization for the content you upload or publish, and your uploading or publishing behavior does not violate any agreement with any third party that restricts your uploading or publishing behavior;

You will not violate the law by uploading or publishing any content that you know will infringe upon third-party portrait rights, privacy rights, intellectual property rights, or any other legitimate rights or interests, and you will not violate the law by uploading or publishing content that you do not explicitly enjoy its legal rights to

5.2 By uploading or publishing content on the "Laser Smart Link" software, you are deemed to have agreed to grant Raycus and its affiliated companies a free, indefinite, irrevocable, and transferable non exclusive license to use all the aforementioned content worldwide. Raycus has the right to store, use, publish, copy, modify, adapt, publish, translate, create derivative works, disseminate, perform, and display the content; The right to incorporate all or part of the content into any other form of work, media, or technology; The right to engage in commercial development of your uploaded and published content; Provide information downloading, on-demand, and data transmission to your computer terminals, mobile communication terminals (including but not limited to portable communication devices such as mobile phones and smart tablets), handheld digital audio and video playback devices, TV receiving devices (analog signal receiving devices, digital signal receiving devices, digital TV, IPTV, playback devices with internet access function, etc.) through wired or wireless networks The rights to mobile video services (including but not limited to SMS, MMS, WAP, IVR, Streaming, 3G, mobile video and other wireless services), as well as related promotional and promotional services; And the right to sublicense to other third parties for use in the aforementioned manner.

5.3 You understand and agree that Raycus has the right to inspect the content you upload or publish at any time. If it is found that the content you upload does not comply with the above regulations, Raycus has the right to delete, re edit or modify the content you upload or publish, and has the right to deactivate your account without prior notice.

5.4 If your act of uploading or publishing content on this software causes damage or loss to a third party, and the third party claims compensation or any other rights derived from it, you shall independently bear all legal responsibilities, and Raycus and its partners shall not assume any responsibility.

5.5 Raycus does not guarantee the legality, legitimacy, completeness, or quality of the content uploaded or published by users. Users are responsible for any risks arising from the use or reliance on the content or resources transmitted by the "Laser Smart Link" software. Raycus is not responsible for any possible or actual losses or damages caused by such risks under any circumstances.

6. Intellectual Property Declaration

6.1 Raycus enjoys all legal rights (including but not limited to intellectual property) of the "Laser Smart Link" software in accordance with the law. All intellectual property rights, including copyrights, trademarks, patents, trade secrets, and related information content, including but not limited to icons, charts, colors, interface designs, layout frameworks, data, electronic documents, etc., are protected by the Copyright Law, Trademark Law, Patent Law, Anti Unfair Competition Law, corresponding international treaties, and other intellectual property laws and regulations of the People's Republic of China. Raycus and its partners enjoy the above-mentioned intellectual property rights or have obtained authorization and license for the above-mentioned intellectual property rights in accordance with the law, except for the rights that the relevant rights holders should enjoy in accordance with the law.

6.2 The "Laser Smart Link" software and its related services, as well as the "Laser Smart Link" logo (graphics) and/or the product and service identification of Raycus, are all trademarks or registered trademarks of Raycus in China and/or other countries/regions. No user is allowed to use it without legal authorization.

6.3 Raycus owns patents, trademarks, copyrights, and other intellectual property rights in the "Laser Smart Link" software and related services. Raycus has not granted any intellectual property rights related to the "Laser Smart Link" software to users under this agreement or by providing users with the "Laser Smart Link" software and related services.

6.4 Without the written consent of Raycus or relevant rights holders, users shall not use, implement, utilize or transfer the aforementioned intellectual property rights for any purpose on their own or with the permission of any third party. Raycus reserves

the right to pursue the aforementioned unlicensed behavior.

6.5 The video, audio, multimedia materials, images, text, or any other form of content transmitted through the "Laser Smart Link" software are protected by the Copyright Law, Trademark Law, Patent Law, Anti Unfair Competition Law, corresponding international treaties, and other intellectual property laws and regulations of the People's Republic of China, without the written consent of Raycus, Users are not allowed to copy, distribute, exhibit, adapt, compile, publish, disseminate, reprint, edit, modify, rent, sell or create derivative works of these contents in any form, either on their own or with the permission of third parties.

6.6 All rights not explicitly granted to users in this agreement are reserved by Raycus.

7. Legal Liability and Disclaimer

7.1 Raycus will make reasonable commercial efforts to protect the privacy and integrity of user equipment resources and communication. However, the user acknowledges and agrees that Raycus cannot provide any guarantees regarding this matter.

7.2 Raycus can develop or adjust software features to improve the functionality, user experience, and services of "Laser Smart Link" based on user usage status and behavior.

7.3 To ensure the autonomy of business development and adjustment, Raycus has the right to modify or interrupt software services at any time without notifying users.

7.4 Under no circumstances shall Raycus and its partners be liable for any direct, indirect, incidental, special, or subsequent damages or risks arising from the user's use or inability to use this "Laser Smart Link".

7.5 If the normal operation of services is affected by uncontrollable events such as technical malfunctions, Raycus and its partners promise to cooperate with relevant units in a timely manner to handle and repair them. However, Raycus and its partners shall not be responsible for any losses suffered by users as a result.

7.6 Any psychological or physiological harm and economic losses caused or likely to be caused by users contacting other users through "Laser Smart Link" due to being

misled or deceived shall be borne by the fault party in accordance with the law, and shall not be related to Raycus or its partners.

7.7 Raycus and its partners shall not be liable for any products or services provided or gifted to you free of charge by Raycus.

7.8 Raycus refuses to provide any type of guarantee, whether express or implied, but does not limit the commercial implied guarantee, specific purpose, and appropriate guarantee that does not violate regulations. Raycus does not guarantee that the service will definitely meet your requirements, nor does it guarantee that the service will not be interrupted due to various objective reasons. We do not guarantee the timeliness, safety, or occurrence of errors in the service, and you are responsible for the risk and responsibility of system damage or data loss.

8. Law and Jurisdiction

8.1 The conclusion, execution, interpretation, and dispute resolution of this agreement shall be governed by the current laws and regulations of the People's Republic of China. If any provision of this agreement conflicts with the laws and regulations of the People's Republic of China, these provisions will be reinterpreted in accordance with the provisions of the laws and regulations. If any provision of this Agreement is found to be invalidated, invalid or unenforceable, that provision shall be deemed separable and shall not affect the validity and enforceability of the remaining provisions of this Agreement.

8.2 Any disputes arising from your use of this software service or related to this software service shall be resolved through negotiation between Raycus and you; When negotiation fails, either party may file a lawsuit with the people's court where Raycus is located.

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